

Cumbria Constabulary Domestic Abuse Action Plan 2018 - public version

Action Ref Number	Recommendation/ Overarching Action	Sub-Action	Delivery Status
PROVUL8.5	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 8 Map the work we carry out with statutory and non-statutory partners to tackle issues of HBV and FM	Complete
PROVUL42.2	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 17 PPU/Triage Officers to be trained to access National Firearms Licensing Management System – read only access (Training 1 hour)	Complete
PROVUL33	Diversionary scheme for DV offenders - review to ensure the original aims are met.		Complete
PROVUL106	HMIC Recommendation 4 We recommend that, within three months, Cumbria Constabulary ensures that officers always record their observations of a child's behaviour and demeanour in records of domestic abuse incidents so that better assessments of a child's needs are made	Guidance to be sent to frontline officers surrounding the recording of information on a DA / VC report including; Recording the child's behaviour and not just the account they have given.	Complete
PROVUL77	<ul style="list-style-type: none"> There should be an appropriate response to DA directed from Comms 	Consider new process which involves the details of the referral going on the log, crime recorded at that point (third party reporting rules) and the level/appropriateness of response assessed. Some refers should quite clearly have dialled 101 to report for example and there is an immediate risk of harm.	Complete
PROVUL18.1	The constabulary should provide domestic abuse training to front enquiry desk staff.		Complete
CE31	Development of further satisfaction surveys for: Victims of domestic abuse.		Complete
PROVUL7	REC 9/10 The constabulary needs to improve the way serial and serious perpetrators of domestic abuse are identified and managed.		Complete
PROVUL7.1	REC 10/10 The constabulary needs to ensure the understanding of local officers and commanders, as to which families are at greatest risk of domestic abuse in their area, is consistent across the constabulary.		Complete

PROVUL8	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm		Complete
PROVUL8.1	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 4 Training and awareness of staff so that they are suitably equipped to identify and respond effectively to allegations of HBV and FM.	Complete
PROVUL8.11	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 24 Domestic abuse Dashboard to be updated to include performance figures for stalking.	Complete
PROVUL8.12	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 27 Complete a dip sample of Domestic Abuse incidents involving under 18 year olds to ensure appropriate referrals have been made. Any actions required will be owned by the Local Domestic Abuse Action Plan and will have SMART actions/outcomes and a clear time	Complete
PROVUL8.16	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 39 Consider proposed service level agreement regarding body cam footage from CPS	Complete

PROVUL8.17	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 40 Circulate requests from Ben Collinson CPS DV lead for officers to provide statement taker statements, risk assessments when victims withdraw their support and special measures applications for the first hearings.	Complete
PROVUL8.18	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 41 Update domestic abuse information sharing agreement as it is still shown as Cumbria Domestic Violence Partnership	Complete
PROVUL8.19	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 42 Policy and Procedures to be completed around HBV/FM and FGM	Complete
PROVUL8.2	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 5 Through training ensure the Constabulary has an understanding of the issues facing HBV victims to enhance specialist investigation capabilities	Complete
PROVUL8.21	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 45 Promote the use of 'Contact 999 by SMS' facility within the police and partner agencies (MARAC) as an additional support tool for victims of domestic abuse	Complete
PROVUL8.23	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 47 Following regional MARAC workshop on 12.06.2015 liaise with Cheshire regarding audit process for MARAC to enable a measurement of effectiveness of the process.	Complete
PROVUL8.24	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 50 Review Domestic Abuse policy and procedure	Complete

PROVUL8.25	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 52 Liaise with partners and OPCC regarding preventative education programmes for schools to raise the profile / increase identification of domestic abuse	Complete
PROVUL8.26	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 53 Liaise with Media and Marketing department to make use of social networking to reinforce key messages and signpost to support	Complete
PROVUL8.28	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 55 Ensure partners in Cumbria continue to recognise and raise awareness that men are also victims of domestic abuse	Complete
PROVUL8.3	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 6 Constabulary to take proactive action to identify HBV victims including work with non-government organisations.	Complete
PROVUL8.6	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 10 Address issue of more focus being placed on how case will end/ get through CPS rather than focus on how to achieve best method and result for victim.	Complete
PROVUL8.8	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 18 Consideration to be given to Karma Nirvana training for specialist officers	Complete
PROVUL8.9	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 20 Liaise with Palladin and identify a police SPOC for stalking and discuss training.	Complete

PROVUL9	Develop and implement a process to ensure victims of domestic abuse are referred to relevant victim support services, including those from the voluntary and community sectors, in a timely manner.		Complete
PROVUL19	The Constabulary needs to improve the knowledge frontline staff have of support services for victims of domestic abuse.	Produce referral criteria in conjunction with partner agencies, to deliver to all staff.	Complete
PROVUL19.1	The Constabulary needs to improve the knowledge frontline staff have of support services for victims of domestic abuse.	Prepare signposting document in conjunction with partner agencies, to be uploaded onto all officers' handheld devices.	Complete
PROVUL19.3	The Constabulary needs to improve the knowledge frontline staff have of support services for victims of domestic abuse.	Incorporate into Red Sigma, consent to refer option on crime report.	Complete
PROVUL 32	Concerns over completing DA risk assessments over the phone, rather than face to face.	Ensure Cumbria Constabulary does not record DA risk assessments over the phone	Complete
PROVUL 34	Domestic Violence Disclosure Scheme - Partners are involved in decision making process, meeting once a month, this causes unnecessary delay, increasing potential risk		Complete
PROVUL.54	Guidance to be sent to frontline officers surrounding the recording of information on a DA / VC report including;	Record the condition of and amenities within the house (all rooms in order to identify implied compliance)	Complete
PROVUL.56	Guidance to be sent to frontline officers surrounding the recording of information on a DA / VC report including;	consideration if a caseman or manaction is over 24 hours old without completion it should be taken to the local DMM for resolution.	Complete

PROVUL.77.1	<ul style="list-style-type: none"> • There should be an appropriate response to DA directed from Comms 	HUB to inform CMR Chief Inspector of any cases where there has an inappropriate response from Comms and he will assess if there is an individual training issue or systemic one	Complete
PROVUL8.20	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 43 Recommendation 1 - Ensure that clear governance arrangements are in place so that the LSCB can evaluate the effectiveness of services provided to children who live in households where domestic abuse occurs. I.e. how can we show our effectiveness? DASH / MAR	Complete
PROVUL8.30	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 63 Consider appropriate key Domestic Abuse messages be placed on Cumbria Police website on the "about us " section to provide Public awareness of abuse and appropriate sign posting	Complete
PROVUL18	The constabulary should ensure training on domestic abuse includes the psychological effects and the different types of abuse, such as coercive control.		Complete
PROVUL 36	The Constabulary should reiterate the need for professional curiosity during the DA training in the Autumn 2016.		Complete
PROVUL 37	The Constabulary should ensure that the details of the wider family and those with frequent access continue to be added to the referrals. This will also be covered in the DA training.		Complete

PROVUL.106.3	HMIC Recommendation 4 We recommend that, within three months, Cumbria Constabulary ensures that officers always record their observations of a child's behaviour and demeanour in records of domestic abuse incidents so that better assessments of a child's needs are made	Operational Police Officers will receive one days Domestic Abuse Training, in which officers will be trained to ensure that they always record their observations of a child's behaviour and demeanour in records of domestic abuse incidents so that better assessments of a child's needs are made	Complete
PROVUL8.27	Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm	NO 54 Develop and improve training awareness for officers around the completion and necessity of MO codes and ensure this is considered alongside Red Sigma development	Complete
PROVUL19.2	The Constabulary needs to improve the knowledge frontline staff have of support services for victims of domestic abuse.	In partnership with IDVAs deliver input to area training days, inclusive of all front counter staff.	Complete
PROVUL 30	There is a lack of awareness amongst operational officers (NPT / OS) of immediate safeguarding options (such as DVPN, local places of safety, additional security measures and counselling support		Complete
PROVUL.55.1	All officers, regardless of specialism, must consider the broader implications of DA on children connected to perpetrator	have standard caseman actions for such enquiries which would require an officer to endorse they have made enquiries about what other children a perpetrator has regular contact with and ensure that information is shared	Complete
PROVUL80	Create a stalking and harassment risk assesment embedded within Red Sigma		Complete
PROVUL106.2	HMIC Recommendation 4 We recommend that, within three months, Cumbria Constabulary ensures that officers always record their observations of a child's behaviour and demeanour in records of domestic abuse incidents so that better assessments of a child's needs are made	This will form part of the reality checking the Business Improvement Unit undertakes around DA / Child Protection cases	Complete

PROVUL106	HMIC Recommendation 4 We recommend that, within three months, Cumbria Constabulary ensures that officers always record their observations of a child's behaviour and demeanour in records of domestic abuse incidents so that better assessments of a child's needs are made	Guidance to be sent to frontline officers surrounding the recording of information on a DA / VC report including; Recording the child's behaviour and not just the account they have given.	Complete
PROVUL106.1	HMIC Recommendation 4 We recommend that, within three months, Cumbria Constabulary ensures that officers always record their observations of a child's behaviour and demeanour in records of domestic abuse incidents so that better assessments of a child's needs are made	All officers, regardless of specialism, must consider the broader implications of DA on children connected to perpetrator. Guidance to be sent to all officers surrounding the recording of information on a DA / VC report including; Record information about children who regularly visit or have access to house.	Complete
PROVUL250	AFI - Positive action and the role of arrest – Despite very clear guidance in Authorised Professional Practice, there appears to be confusion about what positive action involves. Police officers have a duty to take positive action when dealing with domestic abuse incidents. Often this means making an arrest, provided that the grounds exist, and it is a necessary and proportionate response. The use of arrest is falling at an alarming rate, which can be explained in part by the misguided belief of some officers that their actions in not arresting the perpetrator are 'victim-focused'. Officers need clear supervision and direction to ensure that all opportunities for an early arrest are taken. This is particularly true in relation to perpetrators of domestic abuse. It is crucial that such an approach is part of an effective process to protect victims and ensure their continuing safety.		Complete

PROVUL253	<p>AFI - The elements of a thorough police response – The overall response to domestic abuse has improved over the last three years, but the service provided for domestic abuse victims is not consistent across all 43 forces. Early and accurate identification of risk, followed by timely deployment, frontline officers who understand the dynamics of domestic abuse, early arrest and effective evidence-gathering at the scene are highly likely to provide the best chance of securing a conviction. Where a charge is not appropriate, forces need to consider the use of powers such as DVPNs/DVPOs and referrals to appropriate specialist domestic abuse organisations to protect and safeguard the victim. The investigation of the perpetrator, and continuing support for the victim (e.g. consistent and timely information and communication about the progress of the case) are equally critical. Some forces are better than others at each part of the response to domestic abuse. From the first point of contact, the police service needs to ensure that it understands each element of its response to domestic abuse to help ensure that its response is effective.</p>		Complete
PROVUL173	<p>THEME 5 - Cumbria Constabulary should ensure that it maintains a 100% attendance rate at initial child protection conferences.</p>		Complete
PROVUL8.4	<p>Ensure constant improvement of awareness and all processes linked to the investigation management and general vulnerability linked to domestic abuse in Cumbria. Managed via delivery of the outstanding actions from the Domestic Abuse Action Plan to improve service and reduce harm</p>	<p>NO 7 HBV - Show work undertaken with affected communities i.e. neighbourhood policing and other teams engaging well with affected communities and building confidence, as well as raising awareness.</p>	Complete
PROVUL274	<p>By September 2019, Chief officers in each police force should continue to oversee and ensure full implementation of these action plans and offer regular feedback on progress to their police and crime commissioners. This should be a personal responsibility of the chief constable in each case. The leadership task for the service now is to sustain the level of determination and commitment seen since the publication of Everyone's Business to ensure that the police response to victims of domestic abuse continues to improve. HMICFRS will continue to monitor progress against force action plans as part of their PEEL inspection regime.</p>		Complete

PROVUL278	<p>Working in consultation with partners, forces should assess the available evidence that supports innovative practice before it is implemented and ensure that safety planning is built into any new practice from the outset. Where there is little or no available evidence, forces should be clear about the thinking behind the innovative practice and should carry out a thorough evaluation of the practice, ideally supported by the College of Policing, as quickly as possible.</p> <p>As part of updating their action plans, forces should use the soon to be published research carried out by the College of Policing on perpetrator programmes and summary of existing initiatives to inform the development of their own programmes.</p>		Complete
PROVUL279	<p>By March 2016, every police force in England and Wales should update its domestic abuse action plan; determine what more it can do to address the areas for further improvement highlighted in this report and specified below; and publish its revised action plan accordingly:</p> <ul style="list-style-type: none"> •Understanding and identifying risk; •Prioritising and allocating domestic abuse investigations; •Safeguarding victims at medium and standard risk; •Regularly seeking the views of victims of domestic abuse and acting on this feedback; and •Consider how best to ensure that officers and staff are able to identify and understand the wide range of violence, behaviours and different perpetrators that fall under the definition of domestic abuse through training, learning and development activities. <p>Chief officers in each police force should continue to oversee and ensure full implementation of these action plans and offer regular feedback on progress to their police and crime commissioner. This should be a personal responsibility of the chief constable in each case.</p>		Complete
PVP16	To create an integrated Independent Domestic and Sexual Abuse Crisis Support Service		Complete
PVP45	Review DA incidents to ensure crimes are being recorded		Complete
PVP43	VM Action 1 TPA - to look at adopting caseman of the top 10 DA offenders / victims and do a full wrap around support from partner agencies with a view to resolving some of the issues the offenders / victims have. Casemans to be managed by Crime Command initially.		Complete
PVP114	VM Action 2 C/.Insp Swinson to replicate action 1 in Comms to ensure DA offender / victims are identified and flagged up in Comms and to frontline staff.		Complete

PVP45	VM Action 5 Evidential Difficulties - DI to be nominated to look at 5 evidentially difficult cases where victims have been unwilling to support a prosecution and feedback any learning / gaps.		Complete
PVP47	VM Action 8 DA analysis to be broken down into 'standard', 'medium' and 'low' risk.		Complete
PVP103	VM Action 20 DA Evidential Difficulties – to look at cautions with a view to obtaining more positive outcomes where there is a victimless prosecution.		Complete
PVP104	VM Action 21 DA Evidential Difficulties – Each Area to review a further 5 cases of DA to ensure all possibilities are being explored and push victimless prosecutions and body worn video, victims are supported and look at wider coercion and control issues.		Complete
PVP106	VM Action 23 Domestic Abuse – link in with Turning the Spotlight and confirm Area Managers / Points of Contact to formulate similar system as that in North, in West & South.		Complete
PVP110	VM Action 32 Top DA offender/victim – list to be circulated to DCIs and C/Insp's requesting update status on each individual together with update of additional Area targets. (Action 18 also refers.)		Complete
PVP111	VM Action 36 Domestic Abuse and change to PVP Form process – Dip sample 10 and highlight examples of good work and areas of learning.		Complete
PVP113	VM Action 40 - Turning the Spotlight – confirm numbers and uptake of individuals on the programme and success rates.		Complete
PVP62	VM Action 42 - Domestic Abuse – DVPOs – inconsistencies in how breaches are dealt with in court were raised. All to notify DCI Pattinson and D/Supt Ellis of all breaches.		Complete
PVP69	VM Action 56 - Improve DA evidence collection – Area DIs to engage with the Shifts and DCIs to continue to push through DMMs.		Complete
PVP70	VM Action 57 - Op Encompass – obtain feedback from partners in relation to the Op Encompass pilot as ran in Allerdale		Complete
PVP75	VM Action 67 - Bridgeway – issues flagged in relation to police response to DA victims. Message and guidance to be forwarded to Sup's.		Complete
PVP78	VM Action 24 - Domestic Abuse – look at referrals and confirm that everything is being captured		Complete
PVP82	VM Action 65 - Good Practice – Guidance to be circulated in relation to obtaining restraining and non-molestation orders.		Complete
PVP98	VM Action 85 - Domestic Abuse –Nationally the DA Bill is out for consultation - to be disseminated to members. Comments / feedback to be forwarded to D/Supt Ellis in order that a collective response can be progressed		Complete

PVP99	VM Action 86 - Domestic Abuse – draft process map as prepared by Will Scott to be disseminated to members for feedback / comments.		Complete
PVP84	VM Action 71 - Investigative Quality – Focus DA. BIU to support and drive this through		Complete
PROVUL254	AFI - Consistent performance measures – In our last domestic abuse thematic report Increasingly everyone’s business, HMICFRS highlighted that some forces had still not completed comprehensive analysis to understand domestic abuse within their area. Throughout this inspection, we have worked with forces to analyse their data, and found that many forces still struggle to record and accurately reflect their performance through the data they collect. They are still unable to explain what is happening in terms of arrest and outcome data even where this is particularly high or low. This suggests that these forces are not monitoring their data for insight into what is changing (or not) in the policing of domestic abuse. Given the importance of the police response to domestic abuse, it is disappointing to see that forces still do not record their performance relating to domestic abuse in a consistent way. Force leaders should use force data more effectively in order to understand demand and monitor performance.		Being Progressed
PROVUL275	By April 2018, every police force in England and Wales should update its domestic abuse action plan, determine what more it can do to address the areas for further improvement highlighted in this report and specified below, and publish its revised action plan accordingly. - Recording - Assessing and responding to Risk - Positive and preventative action - Building the investigative case		Complete
PVP12.1	UD 2018 Recommendation 44:- The Constabulary should identify more opportunities for making use of DVPNs.	North	Being Progressed
PVP12.2	UD 2018 Recommendation 44:- The Constabulary should identify more opportunities for making use of DVPNs.	South	To be progressed
PVP12.3	UD 2018 Recommendation 44:- The Constabulary should identify more opportunities for making use of DVPNs.	West	To be progressed
PVP27	Areas for improvement 5: The force should implement a process to obtain feedback from the victims of domestic abuse.		Being Progressed
PVP44	Trial DA case closure checklist, to improve the investigative quality		Being Progressed
PVP85	VM Action 72 - To develop links with Area community hubs and the project work Supt Slater is doing		Being Progressed
PVP88	VM Action 75 - Improve DA evidence storage – Current process is inconsistent with evidence stored in several places and difficult to retrieve. D/Supt Ellis to look at and rationalise and streamline process for evidence storage Forcewide		Being Progressed

PROVUL171	To comply with new Home Office requirements there is a need to survey victims of Domestic Abuse in 2017/18. The results of these surveys will then be used to improve service to victims in the future		Being Progressed
PROVUL273.1	Undertake a trial Safeguarding Help Desk within the Command and Control Room to improve the quality of safeguarding.		Being Progressed