

T/Chief Constable
T/Chief Constable Darren Martland
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



4th September 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 1222/25 Complaints Against Licensing Police Officers

I refer to your request for information which was received by Cumbria Constabulary on 14th August 2025. I note you seek access to the following information:

*I want to request the following information under the Freedom of Information Act 2000 for the period **1 January 2010 to 1 January 2015:***

1. *The total number of complaints and/or reports of criminal offences (including misconduct in public office) made to your force by:*

- *members of the public*
 - *businesses*
 - *serving or retired police officers*
- against Licensing Police Officers.**

1.1 *Of these cases:*

- *How many were formally investigated?*
- *What were the outcomes of each investigation (e.g., substantiated, not substantiated, withdrawn, etc.)?*

1.2 *Of those investigated, how many resulted in:*

- *criminal charges being brought*
- *acquittals*
- *convictions*

*I want to request the following information under the Freedom of Information Act 2000 for the period **1 January 2015 to 1 January 2020:***

2. *The total number of complaints and/or reports of criminal offences (including misconduct in public office) made to your force by:*

- *members of the public*
 - *businesses*
 - *serving or retired police officers*
- against Licensing Police Officers.**

2.1 *Of these cases:*

- *How many were formally investigated?*
- *What were the outcomes of each investigation (e.g., substantiated, not substantiated, withdrawn, etc.)?*

2.2 *Of those investigated, how many resulted in:*

- *criminal charges being brought*
- *acquittals*
- *convictions*



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*I want to request the following information under the Freedom of Information Act 2000 for the period **1 January 2020 to 1 January 2025**:*

3. *The total number of complaints and/or reports of criminal offences (including misconduct in public office) made to your force by:*

- *members of the public*
- *businesses*
- *serving or retired police officers*

against Licensing Police Officers.

3.1 *Of these cases:*

- *How many were formally investigated?*
- *What were the outcomes of each investigation (e.g., substantiated, not substantiated, withdrawn, etc.)?*

3.2 *Of those investigated, how many resulted in:*

- *criminal charges being brought*
- *acquittals*
- *convictions*

*I want to request the following information under the Freedom of Information Act 2000 for the period **1 January 2025 to 31 July 2025***

4. *The total number of complaints and/or reports of criminal offences (including misconduct in public office) made to your force by:*

- *members of the public*
- *businesses*
- *serving or retired police officers*

against Licensing Police Officers.

4.1 *Of these cases:*

- *How many were formally investigated?*
- *What were the outcomes of each investigation (e.g., substantiated, not substantiated, withdrawn, etc.)?*

4.2 *Of those investigated, how many resulted in:*

- *criminal charges being brought*
- *acquittals*
- *convictions*

Your request for information has now been considered and I can confirm Cumbria Constabulary does hold some information relevant to your request and where this is the case I have today decided to disclose this to you.

Please note: A keyword search was conducted on Cumbria Constabulary's complaint/report recording system using the search term "Licensing". A keyword search may not accurately identify all information held by the Constabulary. If, for example, the words were recorded in a different field, or if another name or term was used, any such records would not be identified by the keyword search which has been undertaken.

Question 1.

We no longer hold the data for 2010 to 2015, therefore the answer to Question 1 is no information held.

Question 2.

We no longer hold the data for 1 January 2015 to 31 December 2018, however the data for 01/01/2019 to 31/12/2019 has been checked. No complaints were found that meet this FOI request, therefore the answer to Question 2 is no information held.



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Question 3.

For 01/01/2020 to 31/12/2024, one complaint was found from 2021 that met this FOI request.

Question 3.1

No formal investigation took place and the complaint was resolved. The outcome was no further action.

Question 4.

The data for 01/01/2025 to 31/07/2025 has been checked, no complaints were found that met this FOI criteria.

Whilst every care has been taken in the retrieval of the information provided, please do not hesitate to contact us for clarification, if you do have any issues or queries relating to this data.

Complaint Rights

If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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