

T/Chief Constable
T/Chief Constable Darren Martland
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



27th November 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 1487/25 Pharmacy Crimes

I refer to your request for information which was received by Cumbria Constabulary on 10th November 2025. I note you seek access to the following information:

1. Please tell me how many crimes were committed on pharmacy or chemist premises in each of the following years:

- a) 2024/2025
- b) 2023/2024
- c) 2022/2023

2. Please break the data in question 1. down for the different classifications of crime as stated by the Home Office for each of the following three years:

- a) 2024/2025
- b) 2023/2024
- c) 2022/2023

3. If not included in the response to question 2, please specify how many crimes involved

- Theft
- Shoplifting
- Burglary
- Violence against the person
- Racism

Please provide the data for each of the following three years:

- a) 2024/2025
- b) 2023/2024
- c) 2022/2023

Your request for information has now been considered, and I can confirm that the information you seek is held by Cumbria Constabulary, however, I am not obliged to disclose this to you.

Cumbria Constabulary does not hold the information you seek in an easily retrievable format. The force does not have a record of every pharmacy/chemist in the county, if a keyword search was done using the terms 'pharmacy' or 'chemist' it is likely that many crimes may be missed that used the location name rather than the premise type. Therefore, in order to retrieve the information relating to your request, it would be necessary to manually review the notes and details of each individual crime recorded in the previous 3 financial years. I am



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satisfied, therefore that the time required to respond to your request will significantly exceed the "appropriate limit" of time allowed.

The "appropriate limit" is set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 and the current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information, if the authority estimates that the cost of complying with the request will exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request.

In accordance with my duty under Section 16 of the Freedom of Information Act, 2000 (Duty to provide advice and assistance), I have tried to think of a way to recommend that your request may be refined to bring it under the limit explained above. I suggest possibly providing specific search terms you would like us to use or narrowing down the topic area.

Complaint Rights

If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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