

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



7 March 2025

Dear

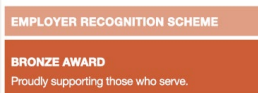
FREEDOM OF INFORMATION REQUEST – FOI 203/25

I refer to your request for information which was received by Cumbria Constabulary on 12 February 2025. I note you seek access to the following information:

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

- 1. Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.***
- 2. Lift service and maintenance – Service contract for lift service and maintenance.***
- 3. Food – Service contract that is focused around catering services.***
- 4. General waste services contracts – The organisation's primary general waste service contract.***
- 5. Laundry services - where clothes and linen can be washed and ironed.***
 - 1. Contract profile questionnaire for each type of contract:***
 - 2. Supplier/Provider of the services***
 - 3. Total Annual Spend – The spend should only relate to each of the service contracts listed above.***
 - 4. A description of the services provided under this contract please includes information if other services are included under the same contract.***
 - 5. The number of sites the contract covers***
 - 6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation***
 - 7. The start date of the contract***
 - 8. The end date of the contract***
 - 9. The duration of the contract, please include information on any extensions period.***
 - 10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.***

Your request for information has now been considered and I can confirm Cumbria Constabulary does hold some information relevant to your request and where this is the case I have today decided to disclose this to you.



Question 1

Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

- 1.1 – N/A
- 1.2 - APM
- 1.3 - £833,333 approx per annum
- 1.4 – Cleaning of all Constabulary Sites, inclusive of Custody Units
- 1.5 - 20 sites (21 including Workington PFI)
- 1.6 – N/A
- 1.7 - 01/07/2022
- 1.8 - 30/06/2025
- 1.9 – 3 years, plus 2 x 12 month extensions until 30/06/2027
- 1.10 – Estates and Facilities Department: hgestates&facilitiesdepartment1@cumbria.police.uk

Question 2

Lift service and maintenance – Service contract for lift service and maintenance.

- 2.1 – N/A
- 2.2 – A1 Lifts Limited
- 2.3 - £4,226 in last financial year
- 2.4 – Maintenance of lifts
- 2.5 - N/A
- 2.6 – N/A
- 2.7 – Not currently under contract
- 2.8 - Not currently under contract
- 2.9 – Not currently under contract
- 2.10 – Estates and Facilities Department: hgestates&facilitiesdepartment1@cumbria.police.uk

Question 3

Food – Service contract that is focused around catering services.

This is an In-house service. No external contract is in place.

Question 4

General waste services contracts – The organisation's primary general waste service contract.

- 4.1 – N/A
- 4.2 – Biffa Waste Service
- 4.3 - £39,500 approx per annum
- 4.4 – Cleaning of all Constabulary Sites, inclusive of Custody Units
- 4.5 - 20 sites
- 4.6 – N/A
- 4.7 - 01/04/2024
- 4.8 - 30/03/2027
- 4.9 – 3 years, plus 2x 12 month extensions until 30/03/2029
- 4.10 – Estates and Facilities Department: hgestates&facilitiesdepartment1@cumbria.police.uk



EMPLOYER RECOGNITION SCHEME

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Question 5

Laundry services - where clothes and linen can be washed and ironed.

- 5.1 – N/A
- 5.2 – Shortridge Ltd
- 5.3 - £36,500 in last financial year
- 5.4 – Provision of laundry services for Custody sites/Learning and Development HQ accommodation
- 5.5 - 4 custody sites, 1 hostel site
- 5.6 – N/A
- 5.7 – Not currently under Contract – Est start end of 2025
- 5.8 - Not currently under Contract – Est start end of 2025
- 5.9 – Not currently under Contract – Est start end of 2025
- 5.10 – Estates and Facilities Department: hgestates&facilitiesdepartment1@cumbria.police.uk

Whilst every care has been taken in the retrieval of the information provided, please do not hesitate to contact us for clarification, if you do have any issues or queries relating to this data.

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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