

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



28 February 2025

Dear XXXXX

FREEDOM OF INFORMATION REQUEST – FOI 170/25

I refer to your request for information received by Cumbria Constabulary on 5 February 2025. I note you seek access to the following information:

I am writing to request information under the Freedom of Information Act 2000 regarding police responses to noise-related disturbances and out-of-control parties in residential areas.

Specifically, I would like to request the following data:

- 1. The total number of times officers were dispatched to residential properties in response to noise complaints in each of the following years: 2023, 2024 and 2025 (to date, if available).*
- 2. The total number of incidents recorded under any of the following categories at residential addresses (or equivalent classification used by your force) in each of the same years:*
 - “Noise Nuisance” (if recorded separately)*
 - “Anti-Social Behaviour – Noise”*
 - “Breach of the Peace” (related to residential properties)*
 - “Public Order Offences” related to disorderly gatherings in residential properties*
 - Any other category used to record responses to out-of-control parties in residential settings.*
- 3. If possible, a breakdown of the top 10 residential postcodes or neighbourhoods within your jurisdiction where officers were dispatched most frequently for noise complaints or disorderly gatherings in each year.*

Your request for information has now been considered and I can confirm Cumbria Constabulary does hold information relevant to your request and I have today decided to disclose this to you.

Question 1

Number of incidents attended	
2023	76
2024	89
2025	9
Grand Total	174



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Question 2

We do not the classifications as within your request or anything similar, however we can provide you with the total number of incidents reported as set out below.

Number of noise complaint incidents	
2023	107
2024	109

Question 3

Top 10	2023	
1	LA14	19
2	CA28	14
3	LA9	9
4	CA2	9
5	CA11	7
6	CA1	6
7	CA14	6
8	LA13	6
9	CA8	4
10	LA12	4
2024		
1	CA28	16
2	LA14	13
3	LA9	10
4	LA12	9
5	CA1	7
6	LA13	6
7	CA14	6
8	CA7	5
9	CA2	5
10	CA11	4
2025		
1	CA2	2
2	CA1	2
3	CA28	2
4	CA11	1
5	LA23	1
6	LA12	1

The above information has been obtained from our incident/crime reporting system.

Please note - Incident data was searched to complete this request. We have no specific flag for noise complaints, so to provide this data, all incident types of ASB (Nuisance, Personal



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and Environmental) were manually reviewed. We have classed noise complaints as a direct mention of noise, in the opening remarks, incident description and closure summaries, being the reason for the report. For example, a caller directly calling to complain about music, external noise, neighbours etc. We did not class the following incidents as noise complaints: a third party reporting potential domestic abuse and incidents of violence (such as a report of two individuals fighting)

Regarding the request for 'residential' addresses, noise complaints from businesses, such as hotels and shops, were not included.

Where we have undertaken a manual review these are subject to the Analyst's interpretation, knowledge and understanding of the subject matter.

Police forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons this force's response to your questions should not be used for comparison purposes with any other response you may receive.

Whilst every care has been taken in the retrieval of the information provided, please do not hesitate to contact us for clarification, if you do have any issues or queries relating to this data.

Complaint Rights

If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary



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