

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



2nd June 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 520/25 Using Mobile Phone while driving

I refer to your request for information received by Cumbria Constabulary on the 12th of May 2025. I note you seek access to the following information:

1. *How many incidents were recorded in 2023/24 and 2024/25 under the code RV86019 (Use a handheld [mobile phone or handheld device] while driving)? Please break the results down by year and broad location (e.g. town)*
2. *Which ten roads in the region had the most RV86019 incidents? Please provide the number of incidents on each of the ten roads.*
3. *In each year, how many incidents resulted in the following outcomes:*
 - *Fixed penalty notice (please provide the total paid in fines if possible)*
 - *License endorsed*
 - *Prosecutions (please provide the total paid in fines after prosecution if possible)*
 - *Cancelled/Not completed*
4. *How many RV86019 incidents resulted in an accident? Of those, how many led to one or more persons being injured or killed?*
5. *How many incidents were recorded in 2023/24 and 2024/25 under the code RC86823 (Supervisor of provisional license holder use handheld device)? Please break the results down by year.*

Your request for information has now been considered and I can confirm that Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. To locate and retrieve all the information you seek in questions 1, 2 and 4 it would be necessary to undertake a manual review of all incident records for the period requested. This is necessary as for questions 1 and 2 location information cannot be exported in bulk, and for question 3 to understand if a collision had occurred this would also require reading the individual case documents.

I have estimated that the time required to complete a manual review to locate and extract all information relevant to your request would significantly exceed the “appropriate limit”, as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).



EMPLOYER RECOGNITION SCHEME
BRONZE AWARD
Proudly supporting those who serve.



However, as a gesture of goodwill and in keeping with the duty to provide advice and assistance under Section 16 of the Act, I can provide you with some information which has been retrieved within the 18hour limit. This information is provided below.

Question 1 –

The information below relates to fixed penalties recorded:

2023/2024 – 413

2024/2025 – 964

The information below relates to cases recorded:

Please note that due to the way the data is stored in our database, we are also only able to search on 'Decision Date' and not 'Offence Date'.

2023	2024	2025	Total
45	88	17	150

Question 3 –

The information below relates to fixed penalties recorded:

2023/2024

19 paid accepted the fixed penalty and received penalty points.

354 attended courses, we were still offering them in this financial year.

29 sent to CJU for further process

11 cancelled/not completed

2024/2025

184 paid accepted the fixed penalty and received penalty points.

559 attended a course, Nationally courses stopped 1 Sept 24.

142 sent to CJU for further process

8 still live, not finalised yet

71 cancelled/ not completed

The information below relates to cases recorded:

Disposal	2023	2024	2025	Total
Charged	0	2	0	2
Charged - Postal Requisition	24	63	9	96
No Further Action Complete	20	22	6	48
Postal Charge	1	1	1	3



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD
Proudly supporting those who serve.



Released without Bail	0	0	1	1
Total	45	88	17	150

Question 5 –

The information below relates to fixed penalties recorded:

2023/2024 – 3

2024/2025 – 3

There were no cases recorded under code RC86823

Complaint Rights

If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.

