

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



18th February 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 93/25 Information management

I refer to your request for information received by Cumbria Constabulary on the 21st of January 2025. I note you seek access to the following information:

1. *Can I have your records about sales of personal data from 2023 (01.01.2023) to 2024 (31.12.2024), including trading partners and money earned from transactions?*
2. *Do you use tracking cookies on your website, and can I have a list of third parties that you share personal data with?*
3. *Have you received any complaints about how you handle personal data? This includes collecting, storing, sharing or selling, as well as wider processing practices. Please can I view records about these complaints for 2023 and 2024?*
4. *How many subject access requests did you receive in the period 2023-2024, broken down by year? What types of personal data did they typically receive? For example email addresses, home addresses and telephone numbers?*
5. *How many data breaches have you experienced for the past 5 years (broken down by each year)?*

Your request for information has now been considered and I can confirm that Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. The information requested in question 3 is held by several different departments within the Constabulary, therefore I have estimated that the time required to locate and extract all the information relevant to your request would significantly exceed the “appropriate limit”, as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

In accordance with the duty under Section 16 of the Act (duty to provide advice and assistance), I regret to say that on this occasion I am unable to offer you any advice or assistance to help you to refine your request so that the time required would be within the “appropriate limit”.

Complaint Rights



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD
Proudly supporting those who serve.



If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.

