

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



29th January 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 38/25 Officers & Staff assaulted

I refer to your request for information received by Cumbria Constabulary on the 8th of January 2025. I note you seek access to the following information:

I am writing with a request under the Freedom of Information Act. Specifically, I would like to ask the following:

- 1. In the financial years 2022/23, 23/24, and 24/25 (Up to 08.01.25), how many officers, PCSOs and support staff were physically assaulted by members of the public? Please provide a breakdown by role.*
- 2. Of those who were assaulted, how many required hospital treatment as a result of their injuries? Please provide a breakdown by role for the same financial years.*
- 3. How many days of medical leave were granted to officers, PCSOs and support staff owing to injuries sustained after an assault by a member of the public? Please provide a breakdown by role for the same financial years.*

Your request for information has now been considered and I can confirm that Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. Physical and verbal assaults cannot be differentiated with the Constabulary's crime recording system, therefore, to identify the number of physical assaults this would require a manual review of over 1500 crime reports. In addition to this, to locate and extract the information requested in question 3 this would also require a manual review of all sickness records for the period requested to establish those owing to injuries sustained after an assault.

I have estimated that the time required to complete a manual review to locate and extract all information relevant to your request would significantly exceed the "appropriate limit", as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

In accordance with the duty under Section 16 of the Act (duty to provide advice and assistance), I regret to say that on this occasion I am unable to offer you any advice or assistance to help you to refine your request so that the time required would be within the "appropriate limit".



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Complaint Rights

If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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