

Chief Constable

Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



24 January 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 23/25

I refer to your request for information which was received by Cumbria Constabulary on 16 January 2025. I note you seek access to the following information:

Information on the reported number of stolen mobile phones in Cumbria from the following dates:

- Between 1st January 2023 to 31st December 2023
- From 1st January 2024 to 31st December 2024

Here are my following questions:

1. *How many mobile phones were reported stolen during the two-time frames?*
2. *Which areas had the most reports of the stolen mobile phones and how many in the two-time frames?*

Your request for information has now been considered and I can confirm that Cumbria Constabulary does not hold the information you have requested in an easily retrievable format.

To locate and retrieve all the information you seek in question 1 it would be necessary to undertake a manual review of all crime reports in relation to stolen phones to establish how many mobile phones were stolen in each report.

For the time requested there were 392 crime reports therefore I have estimated that the time required to complete a manual review to locate and extract all information relevant to your request would significantly exceed the “appropriate limit”, as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

However, as a gesture of goodwill and in keeping with the duty to provide advice and assistance under Section 16 of the Act, I can provide you with some information which has been retrieved within the 18-hour limit.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.



The information provided has been extracted from the Constabulary's Crime Recording System. A keyword search using the terms 'phone', 'mobile phone', 'mobile' and 'not headphone' has been used.

Please note: A keyword search may not accurately identify all information held by the Constabulary. If, for example, the words 'phone' or 'mobile phone' were recorded in a different field, or if another name or term was used to describe these, any such records would not be identified by the keyword search which has been undertaken.

Number of crimes recorded for theft of mobile phones between 01.01.23 and 31.12.24

	2023	2024	Grand Total
Jan	19	5	24
Feb	17	15	32
Mar	15	16	31
Apr	9	15	24
May	10	24	34
Jun	16	17	33
Jul	20	20	40
Aug	13	30	43
Sep	15	24	39
Oct	17	15	32
Nov	16	13	29
Dec	15	16	31
Grand Total	182	210	392

Number of crimes recorded for theft of mobile phones by area:

2023

Area Location	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Grand Total
Carlisle	9	5	4		1	5	4	3	4	9	6	6	56
Allerdale	4		2	5	3	3	2	3	1	2	3	4	32
Copeland	2	5	4	1	2	2	5	2	3	2	2	2	32
South Lakeland	2	1	1	2	3	2	3	2	4	2	1	1	24
Barrow-in-Furness	2	3	2			1	2	1	1	2	3	2	19
Eden		3		1	1	3	4	2	2		1		17
Out of Force Area			2										2
Grand Total	19	17	15	9	10	16	20	13	15	17	16	15	182

2024

Area Location	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Grand Total
Carlisle		5	8	5	9	10	1	2	7	3		8	58
South Lakeland		1	4	4	8	2	8	5	1	2			35



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.



Allerdale	1	4	3		3	1	2	6	5	3	2	1	31
Barrow-in-Furness	3	1	1		1	2	3	3	5	4	4	3	30
Eden					1	1	1	13	1	2	5	4	28
Copeland	1	4		6	2	1	5	1	5	1	2		28
Grand Total	5	15	16	15	24	17	20	30	24	15	13	16	210

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.

