

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



22nd January 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 15/25 Custody images held

I refer to your request for information received by Cumbria Constabulary on the 6th of January 2025. I note you seek access to the following information:

With reference to any custody images of people who have not been charged or convicted that are currently being stored in the police national database, please could you give me a breakdown by religion and ethnicity?

If the data is held, please could you give me two separate breakdowns (a column for religion and a column for ethnicity)? If information on religion is not recorded, please could you just give me a breakdown by ethnicity?

If this information is not held, either entirely or partly, please could you advise me whether it might be recorded or held by another body?

Your request for information has now been considered and I can confirm that Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. To locate and retrieve all the information you seek it would be necessary to undertake a manual review of thousands of custody images and associated custody records held by the Constabulary.

I have estimated that the time required to complete a manual review to locate and extract all information relevant to your request would significantly exceed the “appropriate limit”, as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

In accordance with the duty under Section 16 of the Act (duty to provide advice and assistance), I regret to say that on this occasion I am unable to offer you any advice or assistance to help you to refine your request so that the time required would be within the “appropriate limit”.

Complaint Rights



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If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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