

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



15th October 2024

Dear

FREEDOM OF INFORMATION REQUEST – FOI 833/24 Blocked emails

I refer to your request for information received by Cumbria Constabulary on the 17th of September 2024. I note you seek access to the following information:

I am writing to request information under the Freedom of Information Act 2000. Specifically, I would like the following information:

A record of all emails that were blocked by your email system over the last five years, including the total number of emails blocked and the reasons for each blocked email, such as whether they were identified as spam, contained malware, flagged as malicious, phishing attempts, etc.

I would also like a breakdown of the categories for blocked emails, providing details of the number of emails blocked for each category (spam, malware, phishing, etc.) on a month-by-month basis for the last five years.

Additionally, I request information on any specific procedures or systems in place that identify and block such emails.

Your request for information has now been considered and I can advise you that Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. To provide the total number of emails blocked over the past 5-year period this would require a manual review of various systems as Cumbria Constabulary do not have a dashboard functionality which would easily extract this data.

Due to the limitations with extracting the requested data I have estimated that the time required to manually review the relevant records will significantly exceed the “appropriate limit”, as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

Complaint Rights



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.



Your attention is drawn to the attached sheet, which details your right of complaint.

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.



Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.
I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.

