

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



19 March 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 250/25

I refer to your request for information which was received by Cumbria Constabulary on 25 February 2025. I note you seek access to the following information:

Please provide the following data for the period January 2020 – December 2024.

The total number of times police were called to motorway service areas within your force area during this period.

- 1. A breakdown of the nature of the incidents (e.g., theft, violent crime, drug-related offences, anti-social behaviour, vehicle crime, public order offences).***
- 2. The number of arrests made at motorway services during this period, if available.***
- 3. If possible, a list of the specific motorway service areas included in the data.***

Your request for information has now been considered and I can confirm Cumbria Constabulary does hold some information relevant to your request and where this is the case, I have today decided to disclose this to you.

Question 1

Incidents between 01/01/2020 and 31/12/2024 which have occurred at motorway service stations, broken down by their incident type.

Incident Type	Total
ABANDONED CALL	3
ABSCD/AWOL/WANT/ORDR/BAIL	21
ALARM MONITORING STATION-FALSE-ACTIVATION	19
ANTI-SOCIAL BEHAVIOUR - ENVIRONMENTAL	2
ANTI-SOCIAL BEHAVIOUR - NUISANCE	16
ANTI-SOCIAL BEHAVIOUR - PERSONAL	1
ASSAULT	20
BURGLARY-NON DWELLIN	5
CIVIL DISPUTE	10
COMPLAINTS AGAINST POLICE	1
CONCERN FOR SAFETY/COLLAPSE/ILLNESS INJURY/TRAPPED	126



EMPLOYER RECOGNITION SCHEME

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DAMAGE - CRIMINAL OTHER	6
DAMAGE - CRIMINAL VEHICLES	15
DECEPTION/FRAUD/FORGERY	19
DOMESTIC INCIDENT	9
DRUGS OFFENCES	34
HIGHWAY DISRUPTION	178
IMMIGRATION	1
LOST/FOUND PROPERTY/PERSON	6
MAKING OFF WITHOUT PAYMENT	64
MESSAGES	25
MISSING PERSON	8
OTHER CRIME	34
PETS DOMESTICATED/WILDLIFE	13
POLICE GENERATED ACTIVITY	34
POSS WEAPON WITH INTENT	5
PRE-PLANNED EVENTS	4
PUBLIC ORDER-OFFENCE AGAINST	19
ROAD RELATED OFFENCE	268
ROBBERY-ASSAULT WITH INTENT TO ROB	1
RTC - DAMAGE ONLY	105
RTC - INJURY	11
SEXUAL OFFENCES	5
SUDDEN/SUSPICIOUS DEATH	5
SUSP CIRCS/INSECURE PREM/VEHICLE	284
SUSPICIOUS PACKAGE/OBJECT	8
THEFT FROM STORE-SHOPLIFTING	34
THEFT FROM VEHICLE	38
THEFT OF PEDAL CYCLE	1
THEFT-OTHER	164
TWOC/THEFT OF VEHICLE	9
VEHICLE INTERFERENCE	3
Grand Total	1634

Question 2

Arrests made at motorway service stations, broken down by month and year.

Year	Month	Total
2020	Jan	6
	Apr	3
	May	2
	Jul	1
	Aug	1
	Sep	3



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LEADER



	Oct	2
	Nov	3
2021	Jan	2
	Mar	1
	May	4
	Jul	3
	Aug	2
	Sep	2
	Nov	3
	Dec	1
	2022	Jan
Feb		6
Mar		4
May		2
Jun		2
Jul		1
Sep		2
Oct		1
Nov		1
Dec		1
2023	Feb	1
	May	5
	Jun	2
	Jul	7
	Aug	4
	Sep	5
	Oct	8
	Nov	4
Dec	2	
2024	Jan	4
	Feb	3
	Mar	4
	Apr	1
	May	2
	Jun	4
	Jul	4
	Aug	7
	Sep	1
	Oct	3
	Nov	8
	Dec	12
Grand Total		152



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Question 3

A list of the service stations included within this FOI request.

Southwaite Services
Tebay Services
Killington Lake Services
Burton-in-Kendal Services

The information provided has been extracted from the Constabulary's Crime Recording System. A keyword search using the terms 'service' as well as either 'Tebay', 'Southwaite' 'Burton' and 'Killington' have been used. Please note that the data includes all incidents that took place in any buildings within the services (ie: shops, takeaways, hotels, etc) as well as the outside space including from the slip roads to the car parks.

Please also note: A keyword search may not accurately identify all information held by the Constabulary. If, for example, the keyword(s) were recorded in a different field to that which has been searched, or if another name or term was used to describe a service station area, any such records would not be identified by the keyword search which has been undertaken. For this reason, although provided in good faith, the information may not be wholly accurate.

Police forces in the United Kingdom are routinely required to provide statistics to government bodies and the recording criteria is set nationally. However, the systems used for recording these figures are not generic, nor are the procedures used locally in capturing the data. It should be noted that for these reasons this force's response to your questions should not be used for comparison purposes with any other response you may receive.

Whilst every care has been taken in the retrieval of the information provided, please do not hesitate to contact us for clarification, if you do have any issues or queries relating to this data.

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.