

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



20th March 2025

Dear

FREEDOM OF INFORMATION REQUEST – FOI 242/25 Injury on Duty Claims

I refer to your request for information received by Cumbria Constabulary on the 24th of February 2025. I note you seek access to the following information:

For the past five years: (2020-2025)

1. *The number of police officers who have started the Ill Health Retirement (IHR) process*
 - a) *(i.e., those referred to Occupational Health for IHR consideration).*
2. *The number of officers who have retired on ill-health grounds as a result of the IHR process.*
3. *The number of officers who have submitted Injury on Duty (IOD) claims under the Police (Injury Benefit) Regulations 2006.*
4. *The number of officers whose IOD claims were successful.*
5. *The number of officers whose IOD claims were unsuccessful.*
6. *A breakdown of the IOD banding decisions for successful claims,*
 - a) *(bands 1-4 as defined by PIBR 2006)*
7. *A copy of the force's policy on the IOD process*
 - a) *(not the IHR, sickness, Attendance Management or similar policy, but specifically how the force manages IOD claims after an officer has left).*
8. *The length of time taken to process each IOD claim.*
9. *Average time to process IOD claims.*
10. *The resources/personnel/team/department allocated to managing IOD claims (including the number of personnel assigned).*
11. *Whether the force conducts any follow-up or impact assessments to understand the long-term effects of the process on officers who have retired due to IOD.*
12. *Please breakdown of the data by borough, district, or department.*

Your request for information has now been considered and I can confirm Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. To locate and retrieve all the information you seek in questions 8 and 9 it would be necessary to undertake a manual review of each IOD claim received in the past 5 years as requested, in which there are over 100 claims.

I have estimated that the time required to complete a manual review to locate and extract all information relevant to your request would significantly exceed the “appropriate limit”, as stated



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in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

However, as a gesture of goodwill and in keeping with the duty to provide advice and assistance under Section 16 of the Act, I can provide you with some information which has been retrieved within the 18hour limit. This information below has been provided by the Constabulary's HR department.

Question 1 – 168 as of December 2024

Question 4 – 96 IOD claims were successful

Question 7 – This information is in the Police Regulations

Question 10 – Occupational Health, Selected Medical Practitioner, CSD and HR

Question 11 – No

Complaint Rights

If you believe your request has not been properly handled, or you are otherwise dissatisfied with the outcome of your request, you have the right to request an internal review.

In the first instance, please email freedomofinformation@cumbria.police.uk quoting the FOI reference number and explain why you are dissatisfied. Your complaint will be considered and a response will be provided to you after your complaint has been investigated.

If you remain dissatisfied following conclusion of the internal review, you have the right, under section 50 of the Freedom of Information Act, to complain directly to the Information Commissioner.

The address for the Information Commissioner can be found below:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Complaints to the Information Commissioner can also be made online:

[Make a complaint | ICO](#)

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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