

Chief Constable
Chief Constable Robert Carden
Police Headquarters
Carleton Hall Penrith,
Cumbria
CA10 2AU



6th December 2024

Dear

FREEDOM OF INFORMATION REQUEST – FOI 1040/24 Non-Crime Hate incidents 2022-2024

I refer to your request for information received by Cumbria Constabulary on the 20th of November 2024. I note you seek access to the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following information, broken down by year from 2022 to 2024:

1. *The number of non-crime hate incidents (NCHIs) recorded each year*
2. *For each incident, there should be a record of how many officers were assigned to the case and total number of combined hours they spent investigating it. I would also like to know:*
 - a) *The total number of officers assigned to all NCHIs incidents each year*
 - b) *The total number of combined hours spent investigating these incidents each year*

Your request for information has now been considered and I can confirm Cumbria Constabulary does not hold the information you have requested in an easily retrievable format. To locate and retrieve all the information you seek in question 2 it would be necessary to undertake a manual review of all recorded non-crime hate incidents of which 253 have been recorded in the period requested.

I have estimated that the time required to complete a manual review to locate and extract all information relevant to your request would significantly exceed the “appropriate limit”, as stated in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The current limit for police forces is set at £450, which equates to 18 hours of work.

Section 12(1) of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. In view of this, and in accordance with Section 17(5) of the Act, this letter serves as a Refusal Notice for your request, by virtue of Section 12(1).

However, as a gesture of goodwill and in keeping with the duty to provide advice and assistance under Section 16 of the Act, I can provide you with some information which has been retrieved within the 18hour limit.



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The information provided in response to question 1 has been extracted from the Constabulary's crime recording system. Please note that a hate crime filter has been used to retrieve the data provided and the caveats listed below should be considered when interpreting the data provided.

- Non-Crime Hate Incidents are recorded in Our Crime System at the point of contact to reflect their importance and to improve oversight/accuracy should any of them progress to a recorded Hate Crime.
- Hate Incidents may also include perceived prejudices that do not meet the HMIC recognised 5 Strands of Prejudice of Race, Faith, Disability, Sexual Orientation and Transphobia i.e. Age, Gender etc. This data excludes these other characteristics.
- Hate Crime Flags and Contributory Factors in our Crime System are manually applied by the Recording Police Officer, based on multiple factors including the victim's personal circumstances and nature of the offence. Hate Crime Flags for individual Prejudicial Strands can also be applied to one or more than one strand. The number of Flags may not match the count of Crimes being reported on.
- It may also include hostility-motivated Crimes targeted to a Group and/or community as a whole and not a solitary person.

Question 1- *The number of non-crime hate incidents (NCHIs) recorded each year.*

	2022	2023	2024	Grand Total
Distinct Count of Crime Number	117	62	74	253

Complaint Rights

Your attention is drawn to the attached sheet, which details your right of complaint.

I would like to take this opportunity to thank you for your interest in Cumbria Constabulary.



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