




# Our Pledge

## We will:

1. Treat you fairly and with respect.
2. Provide you with information about Neighbourhood Policing.
3. Be visible on your street.
4. Respond to messages you leave with us within 24 hours.
5. Get to you in an emergency within 20 minutes (15 in an urban area).
6. Get to less urgent calls as soon as possible, less than 60 minutes if it's a priority, or for upset and vulnerable people.
7. Let you know about meetings with us in your area.
8. Let you have information about crime and conviction.
9. Keep you updated if you become a victim.
10. Put things right if you are dissatisfied.

If we don't meet our promises, we'll explain why.



For more information or to contact your local neighbourhood officer call  
**0845 33 00 247** [www.cumbria.police.uk](http://www.cumbria.police.uk)

বাংলায় অনুবাদ করা রূপের জন্য আমাদের ওয়েবসাইট দেখুন

I lietuvių kalba išverstą versiją rasite apsilanke mūsų tinklavietėje

Prosimy odwiedzić naszą stronę internetową by zapoznać się z wersją przetłumaczoną na polski

Visite o nosso website para uma versão traduzida em Português

到我們的網站上獲取本資訊的粵語版本。

Türkçe çevirisine web sitemizden ulaşabilirsiniz



**CUMBRIA**  
CONSTABULARY  
SAFER STRONGER CUMBRIA