

## Senior Management Team meeting

14:00, 8 July 2009

Kendal Police Station

### Open minutes

Present: Ali Dufty (AD), Mike Forrester (MF), Kevin Spedding (KS),  
Ken Jewell (KJ) & Carol Dobson (CD)

1. Apologies: Paul Kennedy (PK) & Emily Key (EK)
2. Quality Circles (Richard James, Strategic Development)

A Force Continuous Improvement Strategy was approved on Monday 06.07.09 at COG. A Quality Circle trial in South Area was given the go-ahead. The meeting discussed the benefits and risks of quality circles and agreed that it is appropriate to start with one BCU Quality Circle and build from there. AD will lead discussion at the Area Management meeting on 30.07.09.

3. Prevent (Alan Weightman)

Alan Weightman, who is the 'prevent' single point of contact for the Force, provided a briefing on the prevent principles and outlined his expectations for support from South BCU. KS is the prevent Single Point of Contact (SPOC) for South Cumbria. KS will bring the subject forward for discussion at the next Neighbourhood Management Working Group meeting which is on 06.08.09.

4. Minutes of the last meeting (29.06.09) were agreed without amendment.
5. Declarations of A.O.B.

Tape summary clerk vacancy @ Barrow – CD.

6. Standing items
  - a) Personnel issues

#### Barrow 8 Inspector vacancy

The Barrow 8 Inspector vacancy was discussed. SMT agreed that it is appropriate to change the current Acting Inspector with effect from 14.09.09.

#### **Action 470**

#### Establishment and abstractions

Establishment and abstractions by each NPT / Department were reviewed by exception.

#### Shift Strengths

Barrow 3 and Kendal shift strengths were examined in detail. KS mentioned that C section in Barrow is predominately female officers, who in turn have raised issues with him about the searching of male detainees in custody. MF says that this has been raised previously and that the Area needs to ensure that male officers are not adversely affected by shift changes to meet operational requirements.

#### **Action 471**

Community Department staffing across the BCU was discussed.

AD highlighted that the overall staffing situation continues to improve with the introduction of student officers onto Barrow shifts.

MF pointed out that the profile of the CID units has changed and that general CID offices now contain 'younger in service' officers. Detective Sergeant resilience continues to pose a problem. The Force is reviewing Operation Addington in the near future and there may be further requests for staff. MF is resisting any such requests and in particular highlighted the shortage of CID tutors.

- b) SMT diary commitments – were reviewed.
- c) South Estates – no update.
- d) Finance

The external training budget is currently overspent as a result of commitments to CBRN training. MF outlined that the SMT must communicate with staff to manage expectations for the remainder of the year, as training requests continue to be submitted.

**Action 472**

- e) Promoting confidence and satisfaction

KJ gave a brief overview of recent problems with performance information in respect of which he has spoken with the Information Management Unit to have faults corrected and information double checked. Dashboard information is accurate and can be relied upon.

- f) Operational Overview

AD provided a current operational update which included the arrest of an individual at Barrow for dwelling burglary offences. The current position is that the person arrested admitted 9 burglaries in dwellings and further enquiries are on-going in relation to other reports. Crime Scene Investigators have made a significant contribution to the success of this investigation, which was led by Detective Sergeant John Carton. The SMT acknowledge that this is a quality outcome and thank those who have been involved.

MF said that he has spoken with Crime Desk staff and asked them to make sure that any outstanding crime detections are claimed. He is confident that a system is in place to capture these.

- g) Efficiency savings

KS gave a brief resume of the South Efficiency Board meeting which took place on 30.06.09.

- h) Barrow Academy

KS reported that Alfred Barrow School closes for the summer break a week earlier; on 10.07.09. Barrow 8 Inspector has an action plan in place for this.

## 7. Agenda items

### i. NPIA EDIT visit (MF)

This is acronym for the new drug testing kit, which will replace the previous one. Use of EDIT requires a clean environment and running water. MF suggests that Detention Officers, Public Protection Officers and Drugs Squad Officers, are trained to use EDIT and he thinks that the Doctors Room in Custody is a suitable place to carry out the tests. AD asks if HQ Criminal Justice Unit and the Custody Forum have been consulted about the inclusion of Detention Officers in EDIT training. MF said that arrangements are at an early stage and that the implications of the change over to EDIT are not yet fully known.

EDIT training will be 'in house' and provided by Richard San Jose. Ultimately, use of EDIT will realise savings for the Force by cutting down the number of forensic submissions.

#### **Action 473**

### ii. Role of Analysts in the AIU (MF)

There is currently no Senior Analyst in South. The role was discussed. The Area is currently waiting for a report from the 2012 review.

#### **Action 474**

### iii. Business Continuity Plans (KS)

KS has looked at the Security Advisory Group plan for the Force to cope with a terrorism incident. He points out that we can only rely on BCU plans if they are up to date.

#### **Action 475**

### iv. Acknowledgement of complaints re the Pledge (KS)

KS updated the meeting that an e-mail tracking system, via the Help Desk, is in place for e-mails which come in to the individual NPT e-mail boxes. Pledge compliance regarding letters received at outstations and subsequent issues raised was discussed. Force policy asks for incoming mail to be opened on receipt, unless marked PRIVATE or PERSONAL. The NHP style and steps taken to build public confidence in south area encourages citizens to communicate with local officers by what ever means they prefer. The BCU will engage with Strategic Development to tackle this issue at a Force level.

#### **Action 476**

### v. Barrow Police Liaison Forum meeting (KS)

The meeting which was due to take place on 09.07.09 has been adjourned until 23.07.09. KS has discussed and agreed with PK that it is appropriate to include an update on Streetsafe. KS will speak with Geoff Steele to arrange an update from John Irving.

### vi. Effective Contact Management (ECM) (CD)

Carol raised the current position with the ECM staff and their 'at risk' status.

#### **Action 477**

## 8. A.O.B.

### i. Tape Summary Clerk vacancy

CD asked if she should advertise the Tape Summary Clerk vacancy at Barrow. AD pointed out that the Force is awaiting the outcome of a trial of digital recording of suspect interviews in North Cumbria and we need to wait until this is known.

#### **Action 478**

## 9. Next meeting – 14:00, 31.07.09 @ Kendal.