

NORTH AREA
SENIOR MANAGEMENT TEAM MEETING
28th September 2010

(OPEN)

<p>Present</p> <p>C/Supt Don Spiller (Chair) Supt Mark Pannone DCI Jason Hudson C/Insp Adrian Sowerby Sgt Paul Jenner Anne Rogers Yvette Slater – Minute Taker</p>	<p>Apologies</p> <p>Louise Norman</p>
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*Shaded section denotes Action Discharged

Date of Meeting	Action No.	Actions	Update	Discharged	Action Manager
17/08/10	112	Quality of Service - Provide update in relation to Sgt PACS	28/9 - All Actings contacted for an update. 2 completed. 2 progressing and 2 no update received to date. C/Insp Pannone to progress further. Actings to be revoked if PACS are not completed. Meeting scheduled 7/10 with Training Manager to discuss PACS.	All Actings asked for update to Supt Pannone by 10/10/10	C/Insp
17/08/10	113	Risk Register – Update required in relation to MIRs.	No risk – staff now returned.	28/09/10	DCI
31/08/10	115	Equality Standard – Perf Sgt to consider document and provide précis for next SMT after which, options to raise profile will be considered.	28/9 – considered – compliance will be via instructions from HQ. NFA.	28/09/10	Perf Sgt
31/08/10	116	Assessment / review of all serious sexual offences to be provided for Supt.	28/9 – Recognised as a Force issue. North analysis carried out. Individuals are being arrested and interviewed. Many cases deemed to be one word against the		DCI


NOT PROTECTIVELY MARKED

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			other. Issues to be raised with CPS through PTPM, to clarify their decisions. Update at next meeting.		DCI & Supt
31/08/10	117	Assessment / review of violent crime detection rates to be provided for Supt.	28/9 – recognised as Force issue. To be raised at next CID SMT. North detections at 47%. Analysis to be carried out and determine cases as handled by CID and / or uniform. Update at next meeting.		DCI
31/08/10	118	Performance – Class A Drugs – clarification of Kendal Calling PWIs to be confirmed.	28/9 – Numbers and charges to be determined. Awaiting forensic analysis, due November.		DCI
31/08/10	119	British Crime Survey - Consider running some good news stories in local media to address public perceptions of police and correlate information with Community Voice.	28/9 – No extra actions required for North BCU. Continue to run CFM campaigns. M&M consistently release good news stories.	28/09/10	Perf Sgt
28/09/10	120	Poster re Quality of Service to be formulated and raised at next SMT for decision.			Sgt Sherlock
28/09/10	121	Crime Recording & Detections – re Updating Victims and issue of FPNs - <ul style="list-style-type: none"> o Determine if issues still exist. o Review issues through Crime Desk process. o Confirm if CJU notify victims of detections. o Confirm FPNs are issued for most appropriate offences. 			DCI
28/09/10	122	Brampton Review – to be carried out and recommendations put in place in readiness for new Inspector.			Sup Pannone DCI & Perf Sgt
28/09/10	123	Designated parking for visitors and staff to be clearly identified with new signage. Signage to be removed from SMT parking bays. Article to be put in Tricia's Tales re changes.	Article on Tricia's Tales, Fri 1 st October.		Ellen Ingledow C/Supt
28/09/10	124	SMT Changes – Article to be put on Tricia's Tales			C/Supt

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C/Supt noted this is the last SMT for Supt Pannone and C/Insp Sowerby in their current roles and thanked both for everything during their Acting periods.

<p>2. 3.</p>	<p>Discussion - MINUTES FROM PREVIOUS MEETING – Minutes from meeting of 31 Aug 2010 were agreed as a true record. MATTERS ARISING – discussed and actions updated.</p>	
<p>4.</p>	<p>QUALITY OF SERVICE</p> <ul style="list-style-type: none"> ➤ Supervisors Review Process – to be completed by 30 Sept. 13 of 18 completed to date. ➤ Getting it right 1st time – draft Cumbria Patrol Guide 2011, incorporating hyperlinks prepared. The guide will be circulated to relevant Department supervisors for consultation and review. Thereafter the guide will be finalised and uploaded to North BCU Homepage. ➤ Front Counter – work progressing with front counter staff to help assist with Sleuth searches. Feedback received, many very appreciative of assistance, which has helped to save time. ➤ Incivility – raised at AMT 22 Sept. 1 received in last 4 months. ➤ Dissatisfaction Reports – no issues raised for North Cumbria other than ensuring contact with victims. ➤ Action Plan to be updated. Target date from completion is 15 Dec. SMT to determine how plan will be incorporate into daily business. ➤ Quality of Service link incorporated on BCU North homepage. Work in progress. ➤ Marketing Quality of Service – poster incorporating key messages to be formulated and raised at next SMT for decision. 	<p>120</p>
<p>5.</p>	<p>RISK REGISTER The Risk Register was discussed, and updated.</p> <ul style="list-style-type: none"> ➤ No.7 - Analyst Post – Risk now changed. To be removed. New risk to be added when intell staff come under HQ control. ➤ No.9 - Victim Contracts – ongoing. ➤ No.11 - Quality of Service – remain. ➤ No.12 – No longer an issue for North BCU – closed. ➤ No.13 – NADS returned – remove. ➤ No.14 – STORM – being monitored – remove. ➤ No.15 – Citadel – risk related to confidence and reassurance - remove. 	

6.	<p>CRIME RECORDING & DETECTIONS</p> <ul style="list-style-type: none"> ➤ Documents circulated to members in relation to Crime Recording and Audit of Detections. It was noted the data is circa 2009. Two issues were identified as:- <ul style="list-style-type: none"> a) Updating victims in relation to detections. Issue to be reviewed through Crime Desk process. Confirmation required if CJU send out letters notifying victim of detection. b) Issuing of Penalty Notices – several failures identified. Fixed Penalty Notices can only be issued for Sec 5, criminal damage and theft by shoplifting offences. Confirmation required if FPNs are issued for most appropriate offences. 	 <p style="text-align: center;">121</p>
7.	<p>PERFORMANCE</p> <ul style="list-style-type: none"> ➤ Violent Crime – detection rates are poor and will be placed on performance board. ➤ Hate Crime – raised for awareness. No trends, detection rates are good. ➤ Raised for awareness - Appleby, Brampton and City South figures starting to dip. NPT homepages being monitored to ensure updates are carried out. Inspectors have been informed. C/Supt reiterated, NPT homepages must be up updated regularly and be up to date. ➤ Brampton Review – package being progressed. Review to be carried out and new recommendations put in place in readiness for new Inspector. 	<p style="text-align: center;">122</p>
8.	<p>PARKING SPACES AT DURRANHILL</p> <ul style="list-style-type: none"> ➤ A considerable number of complaints from visitors to Durranhill had been received re the lack of available parking spaces available. It had been noted, staff are using the front car park for their vehicles instead of the rear car park. ➤ After discussion, SMT agreed the following; <ul style="list-style-type: none"> Upon entering the front car park, the spaces to the left would be designated for visitors only Spaces to the right would be available for staff parking. Signage to be put in place to clearly identify allocation of spaces. ➤ SMT parking – SMT agreed their designated parking spaces will be revoked and signage removed. ➤ Message will be circulated to staff on Tricia’s Tales. All changes will take effect from Monday, 4 Oct. 	<p style="text-align: center;">123</p>
9.	<p>A O B</p> <ul style="list-style-type: none"> ➤ SMT Changes – message to be circulated to staff via Tricia’s Tales.. 	<p style="text-align: center;">124</p>
10.	<p>DATE OF NEXT MEETING - Tuesday 12 October 2010 at 1030</p>	