

NORTH AREA
SENIOR MANAGEMENT TEAM MEETING
25 May 2010

(OPEN)

<p>Present</p> <p>C/Supt Don Spiller (Chair) Supt Paul Smith C/Insp Pannone Sgt Paul Jenner Louise Norman Det Supt Andy Slattery (part) Bridget Whitfield (part) Yvette Slater (Minute taker)</p>	<p>Apologies</p> <p>DCI Hudson Anne Rogers</p>
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*Shaded section denotes Action Discharged

Date of Meeting	Action No.	Actions	Update	Discharged	Action Manager
27/4/10	79	Information Sharing Policy - BCU will provide a list of partnerships in BCU. Liaise with Niall Kirkpatrick	C/Insp has obtained list from NPTs. Prioritisation and liaison with Niall Kirkpatrick progressing.	ongoing	C/I & DCI
11/5/10	82	Policing Pledge Policing Pledge and Neighbourhood Policing Strategic Group. Agreement is sought from BCUs regarding the content of the proposed matrix. PJ will forward a copy of the matrix to SMT members for their comments by 17 th May.	Completed.	25/05/10	PJ
11/5/10	84	The next Police Authority BCU Link meeting will take place on 17 th June. Ch/Supt will attend and PJ will provide up to date information and complete the template. The Agenda for this meeting will be	Agenda item 8 June	25/05/10	PJ

Date of Meeting	Action No.	Actions	Update	Discharged	Action Manager
		discussed at the SMT on 8 th June.			
11/5/10	85	Intranet Pages - PJ updated SMT members on the new intranet pages for North BCU. Members debated the content and agreed to the format. PJ will include SMT chart giving details of SMT/AMT members; 'Ask the Commander' section; KPI format will be decided by Supt/DCI/Ch.Insp. Recording actions from Area Minutes via Sharepoint is pended at present.	Work in progress.	25/05/10	PJ Supt/DCI/Ch.Insp
	86	Detection Rates – dip sampling to be carried out re quality of BOTD investigations.			DCI
	87	Specials ranking structure - meeting to be arranged between C/Supt, Perf Sgt and Martin McKay to discuss further.			Perf Sgt
	88	Special Constabulary – Meeting dates and guidance to be circulated to Duty Inspectors and SMT.			Perf Sgt
	89	Video Conferencing - Web cameras to be purchased and sited.			Perf Sgt

2.	<p><u>SLEUTH PVP UPDATE -</u></p> <ul style="list-style-type: none"> ➤ Sleuth PVP was implemented on 1st March 2010. ➤ Training was implemented 2 weeks prior to go live with all outstanding staff trained within 1 month thereafter. ➤ Since go-live, some problems have been experienced, primarily non completion of all required information. Common problems are:- <ul style="list-style-type: none"> a) Indicators not completed. b) Command & Control reference numbers not listed – work ongoing in Comms to rectify. c.) Referred persons name missing. ➤ Daily incidents logs not created are approx 3 /4. Approx 20% of Child / Adults logs in North are incomplete. PPU civilian staff are carrying out data quality checks. Data should be fully completed to ensure vulnerable people are referred quicker. 	
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	<ul style="list-style-type: none"> ➤ Vulnerable adult logs = 1006 countywide (294 in North Cumbria). Vulnerable child logs = 1486 countywide (360 in North Cumbria). Awareness was raised to the child figures which are lower than anticipated in North Cumbria. Workload countywide in first month has referred 452 to Children's Services. It was noted, the number of people identified and being managed has increased considerably. Domestic violence logs = 1386 completed (357 in North Cumbria). ➤ West Cumbria have piloted a scheme with partner agencies with links to wider professionals and working more on a collaborative basis. ➤ It was noted that any request for version changes to Sleuth system involves a lengthy negotiation process. ➤ SMT noted their support and commitment. Perf Sgt will monitor the figures. ➤ It is anticipated Sleuth version 3 from Lancs constabulary will be implemented on 7th June prior to go-live of new Command and Control system, Storm, on 24th June. Further training requirements will be minimal. C/Supt confirmed the BCU log will remain at present and confirmed content will be reviewed. 	
<p>3.</p> <p>4.</p>	<p>Discussion - MINUTES FROM PREVIOUS MEETING – 11 May 2010 were agreed.</p> <p>MATTERS ARISING – discussed and actions updated.</p>	
<p>5.</p>	<p>POLICING PLEDGE UPDATE</p> <ul style="list-style-type: none"> ➤ PJ noted some compliance issues in relation to newsletters. After discussion SMT agreed the onus should lie with the individual who updates the newsletters within each NPT to ensure all information is regularly kept up to date. ➤ Secret Shopper checklist had raised the following issues:- <ul style="list-style-type: none"> a) Information in relation to NPTs being visible outside each police station during closed periods. After discussion SMT agreed sealed boxes will be sited outside each station, which will contain the necessary information. This will not incur any capital costs. b) Crime mapping facilities at SSC meetings are unavailable due to lack of WiFi connections. Information can be obtained via Force internet. ➤ HMIC visit re ASB – no update available. HMIC visit to C/Supt scheduled for pm 25th May. 	
<p>6.</p>	<p>RISK REGISTER</p> <ul style="list-style-type: none"> ➤ PJ confirmed vicman has been updated and Supervisors Seminars listed. ➤ No new risks identified. 	
<p>7.</p>	<p>PERFORMANCE It was noted no data was available for April 10.</p>	

	<p>Issues raised:</p> <ul style="list-style-type: none"> ➤ Burglary Other / Dwelling – additional resources allocated. Concerns were raised in relation to poor detection rates. Dip sampling to be carried out on quality of BOTD investigations. ➤ TNO's – North, south and west NPTs = falling. City Centre and Penrith = stable. Appleby and Brampton = rise. ➤ Pedal Cycle thefts – not a priority at this time. Work ongoing by DC Rooney, HQ in relation to fraudulent insurance claims. 	86
8.	<p>SPECIAL CONSTABULARY</p> <ul style="list-style-type: none"> ➤ Special Constabulary - North have 36 active officers. Average hours = 294. Issues in relation to the use of Specials within North BCU, Special supervision and new Specials ranking structure were discussed. ➤ New rank structure for Specials will be implemented in near future. C/Supt, Perf Sgt and Martin McKay to discuss further. ➤ Training for Specials is scheduled monthly. Dates and guidance to raise awareness of Specials to be circulated to Duty Inspectors. SMT member to attend training session. 	87 88
9.	<p>VIDEO CONFERENCING</p> <ul style="list-style-type: none"> ➤ Proposal submitted by Insp T Quinn for six 1.2m/p web cameras at total cost of £200. There had been several pilot sites in South and West Cumbria that but none in North. Pilot sites were funded but funding has now ceased. ➤ After discussion, SMT agreed to fund and progress. It was noted that the FF Conf room would require a more advanced camera than that proposed. ➤ Some training would be required. 	89
10.	<p>A.O.B.</p> <ul style="list-style-type: none"> ➤ Victimology – report as prepared and circulated by PSD was acknowledged and viewed by North SMT. ➤ Supervisors Seminars – SMT thanked Perf Sgt and APA for their contribution. The seminars had proved useful and the concept was correct. Feedback had been requested, early indications are proving positive. Further seminars will be planned for November 2010. ➤ Performance Board – SMT agreed the board will be put in place. To be sited in corridor to back yard at Durrhill. Perf Sgt will administer board but will not have ownership of items thereon. ➤ Critical Incident – request by ACPO following feedback via HMIC to provide summary of critical incidents since Jan 2010. ➤ BCU Commendations – SMT discussed and agreed it was not necessary to display commendations within BCU. 	
12.	DATE OF NEXT MEETING – Tuesday 8 June 2010 at 1030	