

NORTH AREA
SENIOR MANAGEMENT TEAM MEETING
22nd June 2010

(OPEN)

<p>Present</p> <p>C/Supt Don Spiller (Chair) Insp Adrian Sowerby Sgt Paul Jenner Anne Rogers Louise Norman Yvette Slater (Minute taker)</p>	<p>Apologies</p> <p>Supt Smith C/Insp Pannone DCI Hudson</p>
--	---

*Shaded section denotes Action Discharged

Date of Meeting	Action No.	Actions	Update	Discharged	Action Manager
	86	Detection Rates – dip sampling to be carried out re quality of BOTD investigations.	DCI meeting scheduled every Friday with Sgt Sherlock. QA dip sampling of caseman being carried out. Formal process and actions to commence 11 June. Standing Item to be placed on Tricia’s Tales. Early indications show some improvement. Item to be placed on Perf Board. DCI to update C/I and Supt.	ongoing	DCI
08/06/10	90	Risk Register – Appleby Fair – Street Survey / Street Safe to be carried out to obtain community views.	Sgt T Kirkbride progressing as part of Street Safe.	22/06/10	Insp Sowerby
08/06/10	91	Shoplifting – crime –v- detections rates to be reviewed and update SMT.	Completed at 77%	22/06/10	Insp Sowerby
08/06/10	92	BIAD – North BCU figures to be reviewed when	North BCU are best performing BCU		DCI

NOT PROTECTIVELY MARKED

Date of Meeting	Action No.	Actions	Update	Discharged	Action Manager
		HMIC figures are to hand.			
08/06/10	93	Jane's Police Review Awards – time line to be identified to plan for 2011 and Panel set up to consider nominations from each NPT.	Three dates planned in – Perf Sgt will manage	22/06/10	Perf Sgt
08/06/10	94	Confidence Trial – To be trialed in N&E NPT. Tactical plan to be developed and managed by Insp Sowerby to review and raise public confidence.	Work progressing to implement trial. Meeting required with Insp Gilroy, Insp Sowerby and C/Insp Pannone.	ongoing	Insp Sowerby
22/06/10	95	Publication of Court Results and identification of community priorities. Perf Sgt to feedback to Policing Pledge and HQ Partnerships			Perf Sgt
22/06/10	96	I-Quanta – Perf Sgt to provide comparison figures in relation to other similar BCU's.			Perf Sgt
22/06/10	97	Performance Contracts - formulate process for reporting back and update SMT.			C/Insp Pannone
22/06/10	98	Brampton external voice / data outlet. Agreed required to be DDA compliant. Allocation to correct budget to be determined.			AFM
22/06/10	99	DMM agendas for North & South to be reviewed and amended as necessary.			C/Insp Pannone

C/Supt confirmed with effect from Monday 28th June 2010, C/Insp Pannone will take on the role of North BCU Superintendent, Insp Sowerby will be North C/Insp and Sgt Kirkbride will be Community Safety Insp.

2.	<u>Discussion -</u>	
3.	MINUTES FROM PREVIOUS MEETING – 8 June 2010 were agreed.	
	MATTERS ARISING – discussed and actions updated.	

NOT PROTECTIVELY MARKED

4.	<p>POLICING PLEDGE UPDATE</p> <ul style="list-style-type: none"> ➤ Publication of Court Results – Flowchart and policy previously circulated to SMT. There is no current procedure in place to identify community issues through court results. Perf Sgt will feedback into Policing Pledge and reply to HQ Partnerships. ➤ Surveys – <ul style="list-style-type: none"> • Police Authority carrying out consultation in relation to what the public want from the police. • Strategic Development carrying out July summer consultation to determine priorities. 8000 individuals will be consulted including 3000 from community voice panel. • Community Safety survey of 3000 individuals from community voice panel. Same questions as per Strat Dev. • Health & Wealth survey circulated. Underage drinking was highlighted. • Confidence Survey – no requirement to carry out this, however ACC Graham has requested survey. 1500 people per CDRP = 6000 countywide via telephone survey. Aim is to identify what the top 5 issues are that affects public confidence. ➤ Mystery Shopper – Appleby were reasonably good. Meetings and newsletters being carried out and up to date. Insp Sowerby when in post as C/Insp will visit each NPT and remind all of the importance of compliance issues 	95
5.	<p>RISK REGISTER</p> <ul style="list-style-type: none"> ➤ The Perf Sgt will amend the risk register as discussed. <ul style="list-style-type: none"> • Front Counter – risk reduced again due to shortened hours. Only 1 anonymous complaint received to date. • Appleby Fair – remove Supt Smith. Owner yet to be determined. • CID Staffing and MIRs – higher risk, scores to be increased. ➤ No new risks were identified. 	
6.	<p>PERFORMANCE</p> <ul style="list-style-type: none"> ➤ Due to problems experienced on Sleuth since 15 June, performance figures are out of date and were not discussed. ➤ I-Quanta data was discussed. Perf Sgt to review comparison figures with other most similar BCU's. 	96
7.	<p>PERFORMANCE CONTRACTS</p> <ul style="list-style-type: none"> ➤ Performance contracts had been circulated. C/Insp Pannone to formulate process to reporting back and update next SMT. 	97
8.	<p>BRAMPTON EXTERNAL VOICE / DATA OUTLET</p> <ul style="list-style-type: none"> ➤ Detailed costings submitted by Insp Thomson for a voice / data outlet in respect of out of hours contact. In order to be DDA compliant, C/Supt confirmed this was required. AFM to determine allocation to correct budget. 	98

9.	<p>A.O.B.</p> <ul style="list-style-type: none"> ➤ DMM Agenda – South Sgt had attended North DMM 21 June and had prepared agenda for South Cumbria. C/Insp to review South and North Agenda and consider any areas for change. ➤ Serious Sexual Assaults – raised for awareness. 21 reported this year in comparison to 6 last year. More historical reports being made. No trends. 	99
10.	DATE OF NEXT MEETING – Tuesday 6 July 2010 at 1030	