

NORTH AREA
 SENIOR MANAGEMENT TEAM MEETING
 6th July 2010

(OPEN)

<p>Present</p> <p>C/Supt Don Spiller (Chair) Supt Mark Pannone C/Insp Adrian Sowerby Sgt Paul Jenner Anne Rogers Louise Norman Yvette Slater (Minute taker)</p>	<p>Apologies</p> <p>DCI Hudson</p>
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*Shaded section denotes Action Discharged

Date of Meeting	Action No.	Actions	Update	Discharged	Action Manager
	86	Detection Rates – dip sampling to be carried out re quality of BOTD investigations.	DCI meeting scheduled every Friday with Sgt Sherlock. QA dip sampling of caseman being carried out. Formal process and actions to commence 11 June. Standing Item to be placed on Tricia's Tales. Early indications show some improvement. Item to be placed on Perf Board. DCI to update C/I and Supt.	ongoing	DCI
08/06/10	94	Confidence Trial – To be trialled in N&E NPT. Tactical plan to be developed and managed by Insp Sowerby to review and raise public confidence.	Work progressing to implement trial. Meeting required with Insp Gilroy, Insp Sowerby and C/Insp Pannone. Confidence and Policing Pledge targets	Removed 06/07/10	Insp Sowerby

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			removed by Home Secretary 05/07/10.		
22/06/10	95	Publication of Court Results and identification of community priorities. Perf Sgt to feedback to Policing Pledge and HQ Partnerships	Perf Sgt provided HQ with feedback.		Perf Sgt
22/06/10	96	I-Quanta – Perf Sgt to provide comparison figures in relation to other similar BCU's.	When compared to other Forces it was noted Cumbria are performing well.	06/07/10	Perf Sgt
22/06/10	97	Performance Contracts - formulate process for reporting back and update SMT.	Supt & Perf Sgt progressing		Supt & Perf Sgt
22/06/10	98	Brampton external voice / data outlet. Agreed required to be DDA compliant. Allocation to correct budget to be determined.	Allocated to Community Initiative budget.	06/07/10	AFM
22/06/10	99	DMM agendas for North & South to be reviewed and amended as necessary.	Looked at by Supt and will be considered on an exception basis as necessary.	06/07/10	C/Insp Pannone
06/07/10	100	Policing pledge – North Area to continue with many of the principles. Clarification message to be disseminated to staff.			Supt Pannone
06/07/10	101	HQ to be informed North have identified Storm as a Strategic Risk and structure put in place to manage.			Perf Sgt
06/07/10	102	Performance – homicides – figure to be clarified.			Perf Sgt

C/Supt welcomed C/Insp Sowerby and Supt Pannone to their new roles.

2.	Discussion -	
3.	MINUTES FROM PREVIOUS MEETING – 8 June 2010 were agreed. MATTERS ARISING – discussed and actions updated.	
4.	POLICING PLEDGE UPDATE ➤ Policing Pledge removed by Home Secretary 05/07/10. ➤ All documents relation to Pledge to be removed together with SMT standing agenda item. North will continue to respond to public demand and police accordingly through NPTs. ➤ After discussion, SMT agreed to continue many of the principles contained within the policing pledge which will be	

	<p>renamed.</p> <ul style="list-style-type: none"> ➤ SMT agreed Community Engagement within the Policing Pledge was right for North Area and newsletters and monthly SSC meetings to determine community priorities will continue. ➤ Message to clarify compliance measures to be disseminated to staff. ➤ It was noted, mystery shopper will continue. 	100
5.	<p>RISK REGISTER</p> <ul style="list-style-type: none"> ➤ The Perf Sgt will amend the risk register as discussed. <ul style="list-style-type: none"> • Structures Review to be added. • Policing pledge risks to be updated. ➤ Storm was identified by North as a new strategic risk. 100% training effected in North BCU. System is not as usable as old system. Issues raised in relation to reading and reviewing real time logs, allocation of times. Process in place with A/Insp Nicholson to manage and collate information which will be fed back to Centre. 	101
6.	<p>PERFORMANCE</p> <ul style="list-style-type: none"> ➤ Andrew Burgess from IMS had attended AMT on 29 June and presented an overview of the performance dashboard which had proved useful and was well received. ➤ Issues in relation to recording have now been rectified. ➤ Assaults with / without injury – being rectified by Sgt Sherlock. ➤ Homicides – the figure was queried and requires further clarification. ➤ Quanta data was discussed and acknowledge. 	102
7.	<p>A.O.B.</p> <ul style="list-style-type: none"> ➤ North BCU Intranet – Perf Sgt had reorganised the intranet. Future features to be incorporated will include ‘Ask The Boss’. Tricia’s Tales will be managed daily via the ‘Announcements’ section. All previous information will be archived. Under the heading ‘How we are doing’, the information will correlate with the Performance Board data. North Intranet has been put forward as best practice for other BCU’s. ➤ Special Constabulary – Daily duty sheet is being progressed throughout July. To be tested in August and will go-live on 1 Sept. This is a stand alone system and management tool for Specials and specific tasks can be incorporated thereon. Specials will have access from home and will be able to list dates for up to 6 weeks ahead. All Specials expenses will be logged through new system. Interviews for new ranking structure are progressing after which the new Inspector will be invited to future AMT and T&CG meetings. 	
8.	DATE OF NEXT MEETING – Tuesday 20 July 2010 at 1030	