

# Chief Officer Group

## Monday 29<sup>th</sup> March

### Minutes

**OPEN**

**Present:**

|                        |  |
|------------------------|--|
| <b>Craig Mackey</b>    | Chief Constable                                  |
| <b>Jerry Graham</b>    | Assistant Chief Constable (Territorial Policing) |
| <b>Joanna Bancroft</b> | Director of Personnel and Development            |
| <b>Gill Shearer</b>    | Head of Marketing and Communications             |
| <b>Nina Robinson</b>   | Minute Taker                                     |

**1 Apologies for absence**

DCC Stuart Hyde  
ACC Michelle Skeer  
Dir F&R Mike Thompson

**Action  
owner(s)**

**2 Minutes of meeting of 22<sup>nd</sup> March 2010**

The minutes were approved as an accurate record.

**3 Action updates**

See action sheet

**4 Declaration of any other business**

Confidence Update – ACC Graham

**5 Minutes to note**

There were no minutes to note.

**6 Standing Items**

**a) COG diary commitments and command cover**  
Noted and discussed

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**b) Press issues**

Gill Shearer updated the group on national and local press issues. Jerry Graham highlighted the recent publication of media & marketing costs in Police Review. Cumbria's costs are reassuringly low when compared with MSFs.

**Agenda Items**

**7 Proportionate Crime Recording**

Craig Mackey asked for an update on the force's position on proportionate crime recording, and it was agreed to discuss at Ops Board.

**ACTION: ACC Jerry Graham to clarify position in relation to proportionate crime recording with Ops Board.**

**ACC TP**

**8 Intranet Visuals**

Gill Shearer circulated a set of proposed visuals for the new intranet sites, which were approved by COG. These will also be circulated to SMF and the DSG for consultation.

**Any other business**

Confidence Update

Jerry Graham gave an update on plans to progress the confidence agenda to achieve the interim confidence target of 60% by the end of 2011:

- Policing Pledge – Chief Superintendent Steve Johnson is leading a sub-group of the Confidence Board to drive further improvement in the Pledge. The group will be looking at improving areas which received a fair grading at the last inspection with the aim of achieving good grades.
- Anti-Social Behaviour – there has been a significant reduction in ASB this year but there is a lack of clarity over how this has been achieved. Chief Superintendent Don Spiller is leading on a piece of work around this.
- Force wide Operation – there are plans to run a force wide confidence branded operation in the autumn
- Soft Skills Training – a training package has been developed and is due to be rolled out force wide.

Not Protectively Marked

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Craig Mackey updated COG on issues identified at national Race & Diversity and Ministry of Justice meetings, around hate crimes which are being mis-reported as ASB. It was suggested that this could be raised with BCU Commanders.

**Closed agenda**

**Date of next meeting**

**Monday 12<sup>th</sup> April – Joint COG meeting with Lancashire  
11.00am – Lancs HQ Hutton**

Not Protectively Marked